
TO: BRAND NEW CONTRACTED MEDICAL GROUP PROVIDERS
FROM: Brand New Day Provider Relations Department
CC: Jeff Davis, CEO/COO; Connie Snyder, Compliance Officer
DATE: JULY 17, 2019
SUBJECT: ANNUAL MANDATED TRAINING

Brand New Day is proud to announce that we have updated our processes for our first tier and downstream entities to complete the annual mandated trainings. Training tools and attestations are located on the Brand New Day website:

<https://bndhmo.com/providers/provider-compliance-training>.

The training modules available are:

1. CMS Mandated training
2. Brand New Day's Model of Care training
3. Brand New Day's Code of Conduct training
4. Brand New Day' Fraud Waste and Abuse training

An Attestation may be completed online. You will receive a copy of the completed attestation via email for your records and the attestation will automatically be forwarded to the Brand New Day Compliance team as proof of completion. All Providers, employees, contracted staff, and or vendors must complete this training when newly hired/contracting and ANNUALLY. Annual Training is due on or before August 31st. Please work with your staff and contractors to ensure timely completion.

If you have any questions or need assistance, you may direct your concerns to the Provider Relations Department PROVIDER_SERVICES@universalcare.com or you may contact your group's assigned Provider Relations Representative at (657) 400-1900.

Thank you,
Venessa Harewood, Director of Provider Relations

Providers

Home / Provider Portal

Information Last Updated: 10/29/2018

Provider Resources

Download pdfs of manuals and resources

- Aerial UM Portal
- Provider Compliance Training
- Claim Submission Requirements
- Benefit Plans
- Formularies
- Provider Search
- Find a Form or Document

Provider Portal Requests

Click below to request a login to one of our portals.

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[Provider Portal Login Request](#)

Provider Compliance Training

Home / Provider Portal / Provider Compliance Training

Information Last Updated: 5/9/2019

Provider Compliance Training

The Centers for Medicare and Medicaid Services (CMS) and other federal and state regulators require that Brand New Day ensure it's First Tier and Downstream entities (FDRs), are aware of specific government rules and regulations. In order to meet this requirement, Brand New Day requires all FDRs to complete the Provider Compliance Modules listed below. Please take these steps:

- Ensure staff complete the four training modules.
- An individual with the authority to attest must complete the attestation below the training. Please include the name of the practitioner, practitioner NPI, email, address, and date that the attestation was completed
- Hit the submit button to send the attestation to Brand New Day for archival

[General Compliance Training](#)

[Code of Conduct](#)

[Brand New Day Model of Care \(MOC\) Training](#)

[Fraud, Waste, and Abuse Training](#)

Attestation of Provider Compliance Training

Date: *

First Name of Person Attesting: *

Last Name of Person Attesting: *

Attestation of Provider Compliance Training

Date: *

First Name of Person Attesting: *

Last Name of Person Attesting: *

Title: *

NPI: *

Organization Name: *

Email: *

Organization Address: *

Organization City & State: *

Organization ZIP: *

Contact Telephone: *



By checking this box, I attest that I have received training and materials explaining the Brand New Day Compliance Program and Model of Care Training including but not limited to Fraud, Waste & Abuse; HIPAA Privacy and Security; Standards of Conduct and Disciplinary Guidelines; Ethics; Conflict of Interest; Red Flags (Identity Theft); Reporting obligations and Hotline. I understand and agree to abide by these standards, requirements, and guidelines. I will work with staff to ensure compliance.

Submit

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