



Korean American Medical Group, Inc.
C/O HEALTHSMART MANAGEMENT SERVICES ORGANIZATIONS, INC.

Mailing Address: P.O. Box 6300, Cypress, CA 90630-0063
Live Operator Tel: (714) 947-8600 | Fax: (714) 947-8708



December 4, 2020

SCAN Health Plan:
Model of Care (MOC) Training

Dear Valued Contracted Providers:

As you are aware, the Department of Managed Healthcare Services requires all contracted providers rendering services to Special Needs Plans (SNP) patients complete the **Model of Care (MOC) compliance training** during contract implementation and annually after. We are required by the health plan to ensure that all participating providers and their staff members complete compliance training and provide attestation to substantiate that the requirement has been met.

To complete the training, please log onto Scan Health Plan's website: <https://www.scanhealthplan.com/providers/clinical-guidelines-and-practice-tools/snp-model-of-care-training>. In addition, the training can be viewed on our website at www.healthsmartmso.com.

SCAN's MOC training will consist of:

1. SCAN'S SNP MOC Training and Initial Health Assessment (IHA)/Staying Health Assessment (SHA) Training

After the training on Scan's website, you will be asked to take a screenshot of proof of training, please save this for your files.

The attestation is enclosed for your use and is also posted under Scan Health Plan section of www.healthsmartmso.com.

**Please complete and return the Mandatory Training Attestation by
Friday, December 18, 2020.**

The signed attestation form may be faxed to (714) 947-8708 or email to Provider Services at providerservice@healthsmartmso.com

We appreciate your cooperation. Should you have any questions pertaining to this matter, please feel free to contact HealthSmart Provider Services at (714) 947-8600 or via email at providerservice@healthsmartmso.com.

Thank you for your assistance.

Korean American Medical Group, Inc.

12.04.2020



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 C/O: HealthSmart Management Services Organization, Inc.

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 Phone: (714) 947-8600; Fax: (714) 947-8708

SCAN Health Plan- Model of Care (MOC) Training

The mandatory annual trainings **must be completed on or before Friday, December 18, 2020**. Please attest below and fax back or by email.

To complete the training, please log onto <https://www.scanhealthplan.com/providers/clinical-guidelines-and-practice-tools/snp-model-of-care-training> or access the training on our website at www.healthsmartso.com. The trainings are listed under the **Scan Health Plan** section.

Date of Completed Training: _____

Provider Name (Print Full Name): _____

Provider NPI: _____

Provider Signature: _____

Email Address: _____

Office Manager (Print Full Name) _____

By signing this attestation, your office has acknowledged that all the appropriate staff have taken the necessary trainings listed below.

1. SCAN’S SNP MOC Training, and
2. Initial Health Assessment (IHA)/Staying Health Assessment (SHA) Training

**As a reminder, all staff who have contact with or support patients must complete the mandatory training.*

Please Fax Attestation to (714) 947-8708 or email to Provider Services at providerservice@healthsmartso.com.

We thank you for your continued support and providing quality care to the members.

Korean American Medical Group, Inc.