

C/O HEALTHSMART MANAGEMENT SERVICES ORGANIZATIONS, INC.
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Blue Shield/Blue Shield Promise Health Plan Cal MediConnect and Dual Eligible Special Needs Plan Model of Care

April 7, 2022

To: Medical Group Physicians

As you are aware, the Centers of Medicare & Medicaid Services (CMS) requires all contracted providers rendering services to Medicare Medicaid Plans (MMP or Cal MediConnect) patients complete the **Model of Care (MOC) compliance training** during contract implementation and annually after. We are required by the health plan to ensure that all participating providers and their staff members complete compliance training and provide attestation to substantiate that the CMS requirement has been met.

**Blue Shield Cal MediConnect and Dual Eligible Special Needs Plan Model of Care
must be completed by May 31, 2022.**

It is required that all Physicians, Nurses, Social Workers and staff who have contact with or support Cal MediConnect members complete this mandatory training.

You may access the trainings via HealthSmart MSO website at www.healthsmartmso.com under the BlueShield Promise Health Plan section or on Blue Shield's site for the interactive module, by copying the link:

https://www.blueshieldca.com/elearning/Cal_MediConnect_and_Dual-Eligible_Special_Needs%20Plan/story_html5.html?utm_source=moc&utm_medium=email&utm_campaign=march2022

TRAINING ATTESTATION:

- **Via interactive module:** After copying the link above, a registration form opens. Then, each slide in the course must be viewed to gain credit for completion.
- **Via PDF Review:** After viewing the PDF training, please submit the attached attestation form. Please return the attached signed form by May 31, 2022 If you have already completed the training, please send the completed attestation. We thank you for your compliance if you have already completed the training.
 - Please attest and send the attestation to Blue Shield and/or your affiliated Medical Group Provider Services via email at providerservice@healthsmartmso.com or via fax at (714) 947-8708.

If you complete the training, but do not attest to the attached attestation, you will not receive credit for the training.

We appreciate your cooperation, should you have any questions, please contact Provider Services at (714) 947-8600 or via email at providerservice@healthsmartmso.com.

Thank you submitting your attestation.