

# SOUTHLAND ADVANTAGE MEDICAL GROUP, INC.

c/o: HealthSmart Management Services Organization, Inc.

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Telephone: (714) 947-8600 • UM Fax: (714) 947-8744

\*\*\*\*\* IMPORTANT AUTHORIZATION REQUEST FORM UPDATE \*\*\*\*\*

January 28, 2020

**To: All Southland Advantage Medical Group Primary Care Providers & Contracted Specialists:**

Beginning January 28, 2020, Southland Advantage Medical Group has a new Authorization Request Form and Fax Number. The new Authorization Request Form is attached to this notice, and, the new Fax Number is **(714) 947-8744**. The new form and fax number are designed to help us process our members' referrals more efficiently than in the current fax process.

We ask that you begin using the new form and fax number immediately as the current fax number of (714) 947-8700 will be deactivated as of March 31, 2020. Up until this date, any requests received on prior versions of the forms or to the prior fax number will still be processed, and, the UM department will outreach to your office to provide you with the new Authorization Request Form and updated Fax Number.

We would like to thank you for your attention in this matter as we seek to improve our processes and deliver the best service you to and our members.

For any questions, please feel free to contact the UM Department or Provider Services at HealthSmart MSO at (714) 947-8600.

Thank You.



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Dr. Son Hong Le, M.D.

President