Teach-Back



Measure your success

Each day record your scheduled number of patients.

Follow-up every time you ask for a Teach-Back, give yourself a gold star

FROM THE DESK OF William Sanchez, M.D.

Date: 10/1/23 # of Patients: 16

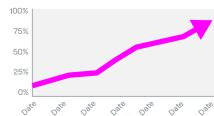
Instructions: Place a sticker for every patient that you ask for a Teach-Back at the end of your conversation



Track your progress

Measure: Number of Stars / Number of Patients

Dr. Sanchez: Teach-Back





Close every visit with the Teach-Back Method by simply verifying your patients know how to take care of themselves. Verbally have them repeat-back the diagnosis and plan-of-care, then visually give them a written/electronic reference including patient education and next steps.

Start the conversation like this...

I want to make sure I have explained this well.

We have covered a lot here. I want to make sure I was clear about what is most important.

Tell me what you heard in your own words and then I'll know what I left out.

How will you explain this to your significant other and/or family member when you get home?

Show me how you will take these medicines when you get home.

For your safety, I want to make sure we are on the same page.

